

BitesCart

Privacy Policy

Last updated: August 20, 2026

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1. Introduction

BitesCart (“we”, “us”, or “our”) operates a website that showcases our menu and allows visitors to get in touch with us. This Privacy Policy explains what information we collect through the website, how we use it, and the choices you have. By using our website, you agree to the practices described here.

2. Information We Collect

Our website is informational in nature. We do not require you to create an account, and we do not process online orders or payments through the site. The only personal information we collect is what you choose to submit through our contact form:

- Full name
- Email address
- The content of your message

We do not knowingly collect any other personal information through the website, such as payment details, government identification, or account credentials, because these features do not currently exist on our site.

3. How We Use Your Information

Information submitted through the contact form is used solely to respond to your enquiry, request, or feedback. We do not use contact form submissions for marketing, and we do not share them with third parties for their own marketing purposes.

4. Third-Party Services

Our website embeds a Google Maps view so visitors can find our location. When the map loads, Google may collect information in accordance with its own privacy policy, independent of us. We encourage you to review Google's privacy practices directly. Our website is also hosted on third-party infrastructure, which may process standard technical data (such as IP address and browser type) as part of delivering the site to you.

5. Cookies

We do not currently use first-party analytics, advertising, or tracking cookies. The embedded Google Maps content may set its own cookies as part of its normal operation; these are controlled by Google, not by us. If this changes in the future — for example, if we add analytics tools — we will update this policy accordingly.

6. Data Retention

We retain contact form submissions only for as long as necessary to respond to your enquiry and to keep a reasonable record of our correspondence, after which they are deleted or archived securely.

7. Your Rights

You may ask us to confirm what personal information we hold about you, to correct it, or to delete it, by contacting us using the details in Section 11. We will respond to reasonable requests within a reasonable timeframe.

8. Data Security

We take reasonable technical and organisational measures to protect the information you share with us. However, no method of electronic transmission or storage is completely secure, and we cannot guarantee absolute security.

9. Children's Privacy

Our website is not directed at children, and we do not knowingly collect personal information from children through the contact form.

10. Changes to This Policy

We may update this Privacy Policy from time to time, including if we introduce new features such as online ordering, user accounts, or a newsletter. Any changes will be posted on this page with a revised "Last updated" date.

11. Contact Us

If you have questions about this Privacy Policy or wish to exercise your rights, please contact us at:

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